

# MEDIATOR TRAINING

The Dispute Resolution Center of West Michigan

offers SCAO-approved, 40-hour

## General Civil Mediator Training March 21-23, 28-30, 2012

"Fabulous in every way!"  
- Jennifer Wynn Stoll

"Best 40 hours-endless opportunity to use these skills"  
- Lynn Sagar

"I love Anne's style, passion, and organization. She truly was a gift to all of us."  
- Wilbur Gasper

"Great staff and coaches with good info and advice."  
- Hal Hermanson

**Kent Co. Courthouse-5th floor conf. room**  
**8:30-4:30 each day (8:30-1:30 on 3/30)**  
**Cost: \$795 (\$775 if paid by check)**  
**Trainer: Anne Bachle Fifer**

Gain the knowledge and skills to become a trained mediator. Help others resolve conflict personally and professionally.

Learn and practice the mediation process:

- How to listen effectively
- How to ask the right kinds of questions
- How to deal with difficult behavior
- How to help the parties get beyond impasse to achieve satisfying resolutions

Our lead trainer, Ms. Anne Bachle Fifer, is a SCAO-approved, experienced mediator trainer. She uses a combination of lecture, role play, and interactive exercises to make the training an energizing and rewarding event. Training participants will be coached in role plays by a team of experienced mediators.

\*This training meets the Michigan Court Rules training requirement for general civil mediators. The Michigan Court Rules also have other requirements to qualify as a court-approved mediator that you should review at:

<http://courts.michigan.gov/scao/dispute/odr.htm>.

\*In order to obtain a certificate of completion, **participants must attend the full 40 hours** of training.

\*Class size is limited to 24 participants.

\*A completed registration form and a \$100 (non-refundable) deposit reserves your seat.

\*Full balance is due by March 16, 2012.

### To register:

Visit [www.drcwm.org](http://www.drcwm.org) to print the registration form.

Mail your completed form and check to:

Dispute Resolution Center  
678 Front Ave NW Ste 250  
Grand Rapids MI 49504-5368



Phone: 616.774.0121  
[info@drcwm.org](mailto:info@drcwm.org)  
[www.drcwm.org](http://www.drcwm.org)

# Training Registration Form

## **Contact information**

Print name as you wish it to appear on certificate: \_\_\_\_\_

Print (first) name you prefer to be called: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

## **Background information for trainer**

Occupation/Employer: \_\_\_\_\_

Education (list degrees): \_\_\_\_\_

Related Experience/Training: \_\_\_\_\_

Your reason for taking the training (check all that apply):

- become a court-approved private mediator    to volunteer at a CDRP center  
 to gain skills for my job    other \_\_\_\_\_

## **Other information**

Where did you hear about this Mediator Training?

- drcwm.org    SCAO    email    friend    Bar Assoc.    other \_\_\_\_\_

Special accommodations or dietary needs \_\_\_\_\_

## **Send this completed form with \$100 non-refundable deposit by Feb. 24 to:**

Email: [info@drcwm.org](mailto:info@drcwm.org)

Fax: 616-774-0323

Mail: Dispute Resolution Center of West Michigan  
678 Front Ave NW Ste 250  
Grand Rapids MI 49504-5368

## **If paying by credit card (\$795 total):**

If you prefer to pay by credit card, please complete this form & submit along with your registration.

<input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover	Amount \$ _____
Name on card: _____	Exp. Date: _____
Card #: _____	Signature: _____

## **Pay by check and save \$20 (\$775 total)**

Mail check payable to the *Dispute Resolution Center* to address above.

## **Registration confirmation**

Email confirmation will be sent upon receipt of payment. Additional training information will be sent to participants approximately 1-2 weeks prior to start of training.

For Administrative Purposes Only: Date Received ____/____/____ confirm sent ____/____/____ Amount rec'd: \$ _____ Check ___CC___ Amount rec'd: \$ _____ Check ___CC___
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