

The Dispute Resolution Center of West Michigan
Offers SCAO-Approved 40-hour

Online* General Civil Mediator Training **Sep 16-18 and Sep 30-Oct 2, 2020**

8:30 a.m. – 4:30 p.m. \$775

Lead Trainer: Anne Bachle Fifer

Gain the knowledge and skills to become a trained mediator. Fulfill the training requirement to become a Michigan court rostered mediator. Discover techniques you can apply to resolve conflict professionally and personally.

Learn how to:

- Listen effectively
- Ask the right kinds of questions
- Deal with difficult behavior
- Help parties get beyond impasse to achieve satisfying resolutions

Register [Here](#)




Questions? Contact Us

616.774.0121

info@drcwm.org

www.drcwm.org

* Possibly two days in-person, in depending on safety and class consensus



Trainer Anne Bachle Fifer is the most experienced general civil mediation trainer in Michigan. She uses a combination of lecture, role play, and interactive exercises to make the training an energizing and rewarding event. Training participants will be coached in role plays by a team of experienced mediators.



What past participants have said :

"The 40-hour mediation training was an excellent program, not just in preparation to become an approved mediator, but in everyday application. This well-executed program can develop a professional at many levels, even those advanced in their careers."

Jill Mulder, J.D., LI.M., EVP & Counsel

"The program was very well designed and presented; the instruction from Ms. Bachle Fifer and her guest speakers was excellent."

Wayne D. Roberts, Partner, Varnum, LLP

"Anne's preparation, passion and confidence was extremely helpful in building understanding and confidence in me."

Terry Heiss, Grand Rapids Attorney

