

The Dispute Resolution Center of West Michigan
Offers SCAO-Approved 40-hour

General Civil Mediator Training

May 5-7, 12-14, 2021

8:30 a.m. – 4:30 p.m.* \$775

Online Via Zoom

Trainer: Anne Bachle Fifer

Gain the knowledge and skills to become a trained mediator. Fulfill the training requirement to become a Michigan court rostered mediator. Discover techniques you can apply to resolve conflict professionally and personally.

Learn how to:

- Listen effectively
- Ask the right kinds of questions
- Deal with difficult behavior
- Help parties get beyond impasse to satisfying resolutions

Register [Here](#)



Questions? Contact Us

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***Must attend all 40 hours to receive a training certificate**

Trainer Anne Bachle Fifer is the most experienced general civil mediation trainer in Michigan. She uses a combination of lecture, role play, and interactive exercises to make the training an energizing and rewarding event. Training participants will be coached in role plays by a team of experienced mediators.

What past online participants have said :

“This training was incredibly well thought out and ingeniously designed.”

Andrew Mateskon, Attorney, Sand Lake

“Anne and Peggy provided an excellent learning environment, and were able to relay all of the needed information for me to move forward and feel confident with mediation!”

Blake Riemer, Attorney, Ludington

“Anne’s Mediation Training deserves a AAA rating. She integrates the practical experience of an attorney with the heart, mind and soul of a mediator.”

Dr. Phil Johnson, Life & Leadership Coach, Grand Rapids, MI

“Mediation training with Anne was an excellent, worthwhile course where I learned many great techniques. I had several options to train elsewhere, but I am very glad that I decided to go with DRCWM because they are clearly the best.”

Dan Artaev, Managing Partner of Artaev at Law PLLC, Farmington Hills MI

“I found the training to be informative, insightful and challenging. It is well worth the time commitment for anyone interested in being a mediator.”

William B Murphy, Dykema Gossett PLLC, Grand Rapids, MI

“The mediation training was excellent! I was astonished at the amazing assembly of talented people in the training, and I learned a great deal from all concerned.”

Eric D. Williams, Attorney, Big Rapids